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Providing training opportunities for replicating psychological pressure on substation operators

SC C2 PS1-1 / Question 1.2

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Group Discussion Meeting

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TOSHIBA

1. Question and Our Contribution

< Questions >

Q1.2: The training of a control room operator is essential to enable them to be exposed to situations that rarely occur in real-life. However, in these extra-ordinary events the psychological pressure can affect the decision process of an operator, how can these conditions be replicated on a simulator?

< Answer >

- Training opportunities were very limited for substation operators in Country P, because the training was conducted only during power outages. Hence, <u>we</u> <u>provided substation operator training simulators.</u>
- We also provided training scenarios which are similar to actual faults.

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2. Substation operator training simulators

< Training center >



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< Substation >



Total 10K operators can be trained by lectures or self-study in each substation.

System features

- Maximum 200 training cases can be registered.
- Realistic training scenarios will be created by simply choosing the fault points and conditions.

3. Practical training scenarios

- <u>Training scenarios which could occur on the grid and their recommended recovery</u> <u>procedures</u> are provided.
- <u>A training curriculum which covers all operators</u> such as rookies, mid-level and veteran will be provided, to increase training opportunities.

4. Conclusion

- The simulator provides <u>experiences of alarm sounds and major event messages</u> during faults, <u>reduces concerns about misoperation</u> during normal and recovery operations and <u>evaluates operations for rare incidents</u>. Hence, the simulator can reduce psychological pressure.
- <u>RES (Solar PV and Wind power) and HVDC will be added</u> in the simulator so that it can provide realistic training for <u>more complicated system operations in the future.</u>

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